



Damage Waiver

What is it?

We understand that accidents happen. To help protect our customers, Lake City Rental offers an optional **Damage Waiver**. If accepted, a **non-refundable 10% Damage Waiver fee** is added to your rental. This covers eligible accidental damage or breakage to rental equipment while in your care. If declined, customers are responsible for the full retail replacement cost of damaged items.

Note: Tents and all tent accessories are **not** covered by the Damage Waiver and are excluded from the fee calculation. The waiver does not cover missing items, theft, abuse, neglect, vandalism, or improper use.

If damaged items are covered by the waiver, please return them with your order. If you cannot return damaged items, notify our office before returning your rental. Unreturned items that are not reported will be treated as missing and billed at full replacement cost.

<i>Covered</i>	<i>Not Covered</i>
• Breakage of rental items returned with your order (including dishes, glassware, and many party rental items). • Normal food and beverage stains on returned linens.	• Missing or lost items • Abuse or misuse • Water damage from rain or improper storage • Neglect to reasonably protect equipment • Theft or mysterious disappearance • Wax, burns, tears, ink stains, or excessive soiling on linens

Examples of Covered Incidents

- Broken glass or plate
- White linen with a red wine stain
- Chipped plate and bent fork

Examples of Non-Covered Incidents

- Chair falls out of a vehicle
- Missing or lost rental items
- Candle wax on linens

Lake City Rental
Equipment & Event Rentals